

## **Terms and Conditions of Telecommunications Service and Subscription Broadcasting Service Between AWN and Subscriber**

### **Section 1 General**

1.1 This Terms and Conditions of Telecommunications Service and Subscription Broadcasting Service shall be effective between Advanced Wireless Network Company Limited ("AWN") as Operator and Subscriber.

1.2 Subscriber has read and understood all Terms and Conditions which specified the rights and obligations of AWN and Subscriber. Subscriber agrees to use the service with AWN by hand signing in Application Form for Telecommunications Service and Subscription Television Service or Application Form for Mobile Number Portability or any other Application Form and/or agrees by electronic, it shall be deemed that Subscriber has entered into the Agreement with AWN and agrees to comply with this Terms and Conditions in all respects.

1.3 AWN has the right to refuse to enter into the Agreement or to provide the service with any person or Subscriber according to the conditions specified in this Terms and Conditions.

### **Section 2 Definitions**

2.1 **"AWN"** means Advanced Wireless Network Company Limited.

2.2 **"Subscriber"** means any natural person or juristic person who has entered into the Agreement for the use of Telecommunications Service and Subscription Broadcasting Service with AWN.

2.3 **"Telecommunications Service"** means the telecommunications service as follows:

2.3.1 **"Fixed Line Service"** means the fixed line service, Video Phone service, Voice/Video Conference service including Value Added Service on Fixed Line Service.

2.3.2 **"Fixed Broadband Service"** means the data communication system service through fixed broadband network including Value Added Service on Fixed Broadband Service.

2.4 **"Subscription Broadcasting Service"** means the type of broadcasting service which Subscriber desires to use the service according to the conditions stipulated by AWN and AWN does not desire for providing the service for general purpose.

2.5 **"Value Added Service"** means any service such as voice service, image, animation, data, multimedia or integrated media which AWN or value added service partner designs for providing the service to Subscriber other than the use of Fixed Line Service in order to normally originate or terminate call service and Broadband Internet Service.

2.6 **"International Direct Dialing (IDD) Service"** means the international telecommunication service from Thailand to terminate at foreign mobile number in foreign countries through network of AWN and/or any other operator who has an IDD Agreement with AWN.

2.7 **"Service Office or Branch Office"** means the service office, branch office or customer relation service center of AWN.

2.8 **"Complaints Handling Center"** means the complaints handling center of AWN which AWN specifically established or the service center which employed by AWN to receive any complaints from Subscriber on behalf of AWN.

2.9 **"Service Charge"** means any fees, service charges or any other expenses which AWN collects from Subscriber due to the use or will use of the benefits from Telecommunications Service and Subscription Broadcasting Service including International Direct Dialing Service Charge and any Value Added Service Charge.

2.10 **“Data Privacy”** means the name, last name, address of Subscriber and includes information of Subscriber which is directly or indirectly able to or may identify the Subscriber regarding information for the use of service, mobile phone number and the usage behavior for Telecommunications Service and Subscription Broadcasting Service of Subscriber.

2.11 **“Service Cycle”** means the period designated by AWN for calculating Service Charge which is not more than 31 days for one cycle.

2.12 **“Agreement”** means the mutual agreement whether made in any forms between AWN and Subscriber regarding the provision of Telecommunications Service and Subscription Broadcasting Service shall be bound and effective forthwith between AWN and Subscriber according to the rights and obligations described in this Terms and Conditions of Telecommunications Service and Subscription Broadcasting Service which approved by the Commission upon the consent of AWN for the use of Telecommunications Service and Subscription Broadcasting Service.

2.15 **“Apply for or submit the Application Form”** means the applying for or submission of the Application Form by itself, by mail, by phone or facsimile including printing or selection the text and any acts for expressing the meaning by text under the methods prescribed by AWN through mobile handset or via internet or any electronic media currently specified by AWN and may create in the future in order to enter into the Telecommunications Service and Subscription Broadcasting Service Agreement with AWN.

2.16 **“Commission”** means the National Broadcasting and Telecommunications Commission (“NBTC”)

### **Section 3 Provision of Service**

AWN provides the Telecommunications Service and Subscription Broadcasting Service for Subscriber who applies for or submits the Application Form and enters into the Agreement with AWN. Subscriber shall be entitled to use Telecommunications Service and Subscription Broadcasting Service including the phone number allocated by AWN in order to use for communication through Telecommunications Service and watch through Subscription Broadcasting Service including the use of Value Added Service and any types of service relating to Telecommunications Service and Subscription Broadcasting Service specified and currently provided by AWN and may create in the future.

### **Section 4 Entry into the Agreement and provision of service**

4.1 Subscriber shall apply for or submit the Application Form for Telecommunications Service and Subscription Broadcasting Service with supporting documents specified by AWN in order to enter into the Agreement with AWN under each type of service specified by AWN.

When Subscriber agrees to use the service or upon request of Subscriber, AWN will submit the copy of Agreement in written form or CD ROM or other electronic media to Subscriber.

4.2 Subscriber will receive the benefits for the use of service under the conditions and details specified in the promotional campaign and the use of service announced and specified by AWN for any person who applies for or submits the Application Form for Telecommunications Service and Subscription Broadcasting Service in each period. Furthermore, Subscriber has the right to change the promotional campaign and the use of service under the promotional campaign provided by AWN at that moment. If Subscriber transfers the right to use the service or ports the number to the other person for whatever reason or AWN cancels the benefits of the promotional campaign, the use of such service shall be terminated forthwith.

4.3 AWN has the right to utilize Subscriber’s Data Privacy for the provision of service upon the consent from Subscriber and for the advantage of telecommunications business operation according to the Notification of the Commission Re: Criteria for the Protection of the Telecommunications Subscriber Right regarding Data Privacy.

Furthermore, Subscriber has the right to request for browsing, copying or certifying true copy or adjusting, changing or suspending the use of service or disclosing its Data Privacy or revoking the consent to process its Data Privacy by submission of request in writing to AWN. If AWN does not perform

upon the request of Subscriber, Subscriber shall submit written notification to Office of the Commission for Subscriber's right enforcement. AWN shall collect the fee which not exceeding than the normal price for browsing, copying or certifying true copy of Subscriber's Data Privacy according to the Notification of the Commission.

4.4 AWN agrees to provide the Telecommunications Service and Subscription Broadcasting Service with the standard and quality not lower than the criteria designated by the Commission for such kind of service under the announcement or the notification to Subscriber.

4.5 In the event that there is the interruption of Telecommunications Service and Subscription Broadcasting Service due to the standard and quality of such service which prevents the Subscriber from using the service, AWN shall be obliged to immediately remedy in order to enable Subscriber to use the service and AWN shall not collect the Service Charge from Subscriber during such period unless AWN can prove that such interruption caused by the Subscriber. However, Subscriber shall be obliged to pay for the Service Charge to AWN during normal period.

4.6 Subscriber shall not assign or transfer the right of using the service under the Agreement to any person without the consent of AWN. In addition, AWN has the right to collect any fees or Service Charge according to the rate approved by the Commission.

In case that AWN agrees to consent of such assignment, Subscriber shall not raise the reason for such assignment as an excuse for refusing to make payment of any fees or Service Charge.

However, if AWN agrees to consent of such assignment by Subscriber, it shall be deemed that the right of using former Telecommunications Service and Subscription Broadcasting Service under promotional campaign and/or International Direct Dialing Service of Subscriber shall be immediately terminated. In this regard, the assignee shall apply for the service and submit the new Application Form with AWN.

## **Section 5 Terms and method for the use of International Direct Dialing Service**

In the event that Subscriber applies for or submits the Application Form for International Direct Dialing Service, Subscriber shall comply with additional terms and conditions as follows:

5.1 When Subscriber has applied for or submitted the Application Form for International Direct Dialing Service with AWN, Subscriber can use international telecommunication service from Thailand to foreign countries under the method and procedure which announced and notified by AWN.

5.2 Subscriber shall pay Service Charge and/or fee occurred from the use of International Direct Dialing Service according to the collected amount to AWN.

5.3 AWN has the right to stipulate the credit limit amount of International Direct Dialing Service Charge which equivalent value in Thai Baht approximately not exceeding than 3,000 Baht per day, in this case AWN shall remind Subscriber in advance when Subscriber nearly uses full amount of credit limit. Furthermore, the specification of remaining amount shall be under the approval of the Commission. In case that Subscriber uses the service over the credit limit amount, AWN has the right to promptly suspend the service without prior notice to Subscriber.

In case that Subscriber uses full amount of specified credit limit, if Subscriber expressly declares the intention that Subscriber desires to increase the credit limit amount and AWN agrees for specific time, it shall be in force for such specific time. Subscriber agrees to pay all incurred amount of Service Charges and/or fees.

## **Section 6 Service Charge and fees**

6.1 Subscriber agrees to pay all Service Charges to AWN under Service Charge rate specified by AWN and under the method announced by AWN in the invoice, letter or information delivered to Subscriber.

AWN represents that it does not collect the fees or Service Charge other than specified under this Terms and Conditions.

6.2 Subscriber can request for recognition the Service Charge rate of International Direct Dialing Service at Service Office, Branch Office, website or telephone to AWN's customer relation service center.

### **Section 7 Limitation of the amount of Service Charge**

AWN has the right to stipulate the credit limit amount, increase, reduce or cancel the amount of Service Charge which Subscriber shall have the right to use in the following case;

- 7.1 In case of the change owner of Subscriber.
- 7.2 Subscriber is during the time of Service Charge payment by installments.
- 7.3 During the verification of validity for documents which Subscriber uses for applying for the service.
- 7.4 In case of submission the Application Form for entering into new service agreement after Subscriber terminates or may be terminated the service.
- 7.5 AWN considers and reviews the risk of bad debt from information and payment behavior of Subscriber.
- 7.6 In case of the use of International Direct Dialing Service.

### **Section 8 Notification and Verification of the invoice**

8.1 Subscriber shall pay Service Charge and/or fees within the period stated in the invoice.

If Subscriber fails to make payment of Service Charge, Subscriber shall pay the interest to AWN at the rate of 15% per annum from the defaulting date until the full amount shall be received by AWN. Subscriber will be able to use Telecommunications Service and Subscription Broadcasting Service upon the payment of Service Charge and interest shall be completed.

8.2 AWN shall send the invoice in each Service Cycle to Subscriber not less than 15 days in advance prior to the payment due date by the letter delivered to the billing address as specified in the Application Form or by other means as created by AWN and agreed by Subscriber. Furthermore, the invoice shall be shown the details of fee rate, Service Charge rate and the calculation of Service Charge according to the criteria designated by the Commission unless Subscriber shall notify that it does not require the details shown in the invoice.

8.3 For the verification of calculation for Service Charge and/or fees, Subscriber can notify its requirement in each time by the letter, by telephone or other communication devices or by other means to Service Office, Branch Office for the request of receiving the usage details statement which is shown the above details retroactively not more than 3 Service Cycles calculated from the current Service Cycle. AWN shall perform for such request within 3 days from the notification date without any expenses except the cost of delivery by mail, in case that Subscriber requests AWN to deliver the said invoice by mail and if Subscriber repeatedly requests for receiving such details in that Service Cycle, Subscriber shall pay the fees under the specified rate. However, such fees does not exceeding than the rate which approved by the Commission.

Moreover, AWN will create the invoice under the first paragraph and sends to Subscriber who has the evidences which identified that it is the real Subscriber.

8.4 AWN reserves the right to collect the expense for creation of the invoice from Subscriber, should there be laws, declarations, rules or regulations of government specified or allowed AWN to collect the expense for such event.

8.5 In the following events, Subscriber shall pay Service Charge and/or fees to AWN immediately upon receipt of the Service Charge invoice:

- 8.5.1 in the event that Subscriber has been suspended the service due to over credit limit use specified by AWN
- 8.5.2 in the event that Subscriber requests for the change owner of Subscriber

8.5.3 in the event that Subscriber requests for termination of service

### **Section 9 Verification of the usage details**

9.1 In case Subscriber found that AWN collects Service Charge exceeding than the specified rate or exceeding than the amount which collects from other Subscribers who use the same kind and type of Telecommunications Service and Subscription Broadcasting Service or found that AWN collects Service Charge incorrectly, Subscriber has the right to submit the request for verification of the usage details under the Notification of the Commission Re: the standard of Telecommunications Service Agreement B.E. 2549 and the Notification of the Commission Re: the standard of Telecommunications Service and Subscription Broadcasting Service Agreement B.E. 2556, moreover, Subscriber shall submit the request in writing or by telephone or other communication devices or by other means to Service Office, Branch Office or service center representative or Complaints Handling Center. AWN will immediately verify the facts and notify the result of such verification to Subscriber which not more than 30 days from the requesting date.

If AWN does not perform upon request of Subscriber during specified period, it shall be deemed that AWN deprives of the right to collect fees or Service Charge for such disputed amount.

9.2 In case the fact that AWN has collected the Service Charge more than the actual usage from the Subscriber, AWN shall refund such excess amount within 30 days from the fact end date and AWN shall pay the interest of such excess amount at the rate which AWN determines that it shall collect from Subscriber in case that Subscriber fails to make payment of Service Charge. AWN may refund by cash, cheque or deposit to the bank account of Subscriber as requested by Subscriber or by means as requested by Subscriber.

### **Section 10 Notification for suspension of service**

10.1 In case of necessity that causes Subscriber cannot temporarily use the service, Subscriber shall notify the request for suspension of service within 30 days without any expenses in each time in writing by itself or by facsimile with copy of identification card or by registered mail return receipt request to Service Office, Branch Office or service center representative in advance not less than 3 days.

In case that there is the force majeure event incurred to Subscriber which causes Subscriber cannot use the service, AWN agrees Subscriber to suspend the service according to the period requested by Subscriber. However, such period shall not be more than the existing of force majeure event.

10.2 Subscriber shall not pay any fees or expenses for the request of suspension of service unless in case that Subscriber still suspends the service more than the maximum period which stipulated by AWN. AWN has the right to terminate the service by giving a written notification to Subscriber not less than 30 days in advance.

10.3 The service will be resumed to Subscriber immediately on the following day of the maturity date of the suspension without any resumption charge.

### **Section 11 Lost or stolen of Telecommunications Service and Subscription Broadcasting Service Equipment**

11.1 Upon the Telecommunications Service and Subscription Broadcasting Service Equipment is lost or stolen, Subscriber shall quickly notify to Service Office, Branch Office of AWN in writing or by telephone or by other communication devices or by other means, AWN shall suspend the service immediately and Subscriber shall not be liable for payment of Service Charge and/or fees occurred after notified by Subscriber unless AWN may prove that the liability of the said obligation occurred from the result of the acts of Subscriber.

11.2 AWN shall suspend the service upon AWN has clearly verified that the person who notifies the case is the real Subscriber.

11.3 During the suspension of service, Subscriber has the right to request AWN to resume the service by using the former number within 30 days from the notification date. Upon the maturity date of

such suspension period, AWN has the right to terminate the service by written notification to Subscriber not less than 30 days in advance.

### **Section 12 Termination of the Agreement by Subscriber**

12.1 Subscriber has the right to terminate the Agreement for the use of Telecommunications Service and Subscription Broadcasting Service by informing the requirement in writing by itself at Service Office, Branch Office of AWN or by any channels and procedure specified and announced by AWN.

12.2 In the following cases, Subscriber has the right to terminate the Agreement immediately:

12.2.1 Subscriber cannot receive the service from AWN due to continuous cause which is beyond the control of Subscriber;

12.2.2 AWN has violated material conditions of the Agreement;

12.2.3 There is a verdict of the court that AWN is bankrupt;

12.2.4 AWN changes the conditions of the Agreement or the conditions of the service which result in the reduction of the entitled benefits, except the said change is made in compliance with the law.

12.3 Termination of the Agreement under Section 12.2, Subscriber shall be liable for complete payment of Service Charge occurred prior to the termination date is effective, although the Agreement is terminated.

12.4 Termination of the Agreement shall not affect any accrued rights of AWN against Subscriber to collect Service Charge and/or fees due to the use of service by Subscriber prior to the termination date is effective.

### **Section 13 Submission of the complaint of provision of the service**

In case that Subscriber has the trouble and damage due to the provision of the service from AWN, Subscriber has the right to submit the complaint according to the principle for the receiving of the complaint and solving the problem for the complaint of Subscriber of Telecommunications Service and Subscription Broadcasting Service specified and announced by AWN.

### **Section 14 Refund of Service Charge**

Upon termination of Agreement for whatever reason, if it shown that AWN has unpaid amount for Subscriber after AWN has deducted for payment of Service Charge and/or any fees which remain unpaid by Subscriber and any expenses, therefore AWN will refund the received net money to the real Subscriber or the authorized person of Subscriber within 30 days from the termination date. Furthermore, Subscriber shall submit the request with the evidences which identified that it is the real Subscriber to AWN and AWN may refund by cash, cheque or deposit to the bank account of Subscriber or transfers the money in the amount which AWN has to refund to Pre-Paid mobile number in AWN system as requested by Subscriber or other means which AWN will receive the additional approval from the Commission in the future or by means as requested by Subscriber.

### **Section 15 Refusal to provision of service:**

AWN may promptly refuse to provide the service in the following events:

15.1 It shown that Subscriber is in the list of Service Charge and/or fees outstanding payment system of AWN;

15.2 It shown that Subscriber is suspended or has been suspended the service due to any reason under Section 16.2-16.7 and 16.9;

15.3 It shown that Subscriber is terminated or has been terminated the service due to any reason under Section 17.1-17.3;

15.4 Upon AWN proves that Subscriber forges the supporting documents for entering into the Agreement or the documents are incorrect or incomplete as specified by AWN.

15.5 Upon AWN proves that Subscriber uses or forges documents of other person for entering into the Agreement;

15.6 Upon Subscriber is not qualified or does not use the service according to the Terms and Conditions of Telecommunications Service and Subscription Broadcasting Service or Value Added Service which specified by AWN;

**Section 16 AWN may suspend the service as following events:**

16.1 In case that there is force majeure event incurred to AWN;

16.2 Subscriber has died or ceased to be a juristic person;

16.3 Subscriber has used false documents to apply for the service;

16.4 Subscriber has used Telecommunications Service and Subscription Broadcasting Service for illegal purpose or in violation of the conditions of the Agreement;

16.5 The use of the service of Subscriber is over credit limit amount agreed in the Agreement with AWN, however AWN will give Subscriber a warning in advance when the use of the service is nearly full of the credit limit amount;

16.6 If Subscriber fails to make payment of Service Charge and/or fees later than the due date stated in the invoice for two successive time;

16.7 Subscriber has used the telecommunication service for the purpose of seeking an income with intention not to pay the Service Charge and or fees;

16.8 AWN has necessity to maintain or to adjust the telecommunications system used in providing the service;

16.9 In case that there is no credit limit amount, Subscriber has abnormally high usage of Service Charge. AWN shall notify in writing to Subscriber with the cause of the AWN's use of right not less than 30 days in advance;

16.10 AWN has the right to suspend the service forthwith for the events specified in Section 16.1 to 16.8;

16.11 Subscriber shall pay the total outstanding amount of Service Charge and/or fees or under all usage amount to AWN that causes AWN normally resumes the service.

**Section 17 AWN may terminate the service as following events:**

17.1 Subscriber has died or ceased to be a juristic person;

17.2 If Subscriber fails to make payment of fee and Service Charge later than the due date stated in the invoice for two successive time and AWN has already given a warning letter to Subscriber;

17.3 AWN has reason to believe that Subscriber has a fraudulent behavior or has used the service for illegal purpose or has committed a breach of the conditions of the Agreement;

17.4 AWN is unable to provide the service to Subscriber due to the events which are beyond control of AWN;

17.5 Termination by the provisions of laws

**Section 18 Suspension or termination of the service**

Upon there is the reason that makes AWN to suspend, terminate the service or other acts specified by laws that AWN shall provide the notification in writing, AWN shall notify in writing and deliver by registered mail return receipt request to the address as specified in the Application Form or the last address of Subscriber which has notified to AWN in advance not less than 30 days except the case under Section 16.10 and 17.

## **Section 19 Amendment and change**

19.1 AWN will notify Subscriber in writing not less than 30 days in advance, when AWN amends, changes and adds terms, conditions, regulations, announcements or conditions of the service including changes any Telecommunications Service and Subscription Broadcasting Service rate as specified by AWN.

In case that the amendment, changing of the provision of Agreement may impact on rights, obligations or entitled benefits of Subscriber, AWN shall offer the Commission to approve in advance unless it is the terms or conditions for provision of service which announced by the Commission that omit to perform without the approval from the Commission, for the said event, AWN shall inform the Commission not more than 30 days from the said performance.

The material change in system, technology or any equipment which impacts on the low efficiency of service or on rights, obligations or entitled benefits of Subscriber under the Agreement, it shall be deemed that the change in the terms or conditions for provision of service and shall receive prior approval from the Commission by the same performance as the case in paragraph 2.

The text in first paragraph shall not apply to the change of International Direct Dialing Service Charge rate or the change of Service Charge specified by laws which shall be effective within the period less than 30 days.

19.2 In case that Subscriber desires to change the billing address as well as documents, information of any services of AWN, Subscriber shall inform AWN in the following means:

19.2.1 in writing to Service Office or Branch Office

19.2.2 by telephone to customer relation service center

19.2.3 by internet

## **Section 20 Miscellaneous**

20.1 Subscriber agrees that in case Subscriber applies for or submits other Application Form relevant to the use of Telecommunications Service and Subscription Broadcasting Service, International Direct Dialing Service or other service which AWN may provide in the future, Subscriber shall comply with this Terms and Conditions in all respects.

20.2 AWN reserves the right to change, amend, add this Agreement under the approval of the Commission or as announced and specified by the Commission by notification to Subscriber in advance via website, AWN's Service Office, Complaints Handling Center or Subscriber's mobile number, moreover, it is not prejudice the right of Subscriber to terminate the Agreement immediately.

## **Section 21 Additional Conditions of Telecommunications Service and Subscription Broadcasting Service**

### **21.1 Fixed Broadband Service**

(1) Subscriber acknowledges and agrees that AWN shall provide and install the equipment to Subscriber for using Fixed Broadband Service. Consequently, upon termination of Fixed Broadband Service for any reason, Subscriber agrees to return the equipment in complete and good working condition within 15 days from the termination date of the service.

(2) For the prevention and avoidance of effect on other subscriber using of service, AWN reserves the right to specify the conditions prioritizes the collective interest of general subscribers. Furthermore, Fixed Broadband Service is a co-speed of data usage service for both the receiving and sending of data. Therefore the quality and speed of internet depend on quantity, amount of subscribers, the distance between the internet network and subscribers' premises, quality and efficiency of connecting devices including the server of website which the subscribers visit and may affect the speed of internet to be lower than specified for the package selected by Subscriber.

(3) Subscriber shall receive VDSL Modem or ONU 1 set per user.



(4) For installation of equipment, in case of the signaling wire installation for external building is exceeding 200 meters or for internal building is exceeding 50 meters, Subscriber shall directly pay the excess wire fee at the rate of 20 Baht per meter to the installation worker on the installation date.

(5) Service Charge and installation fee are excluded Value Added Tax.

(6) Subscriber agrees to facilitate AWN's staff or its representative to access into the premise to repair, inspect and maintain or retrieve the equipment of Fixed Broadband Service at all time with the prior notification provided by AWN.

(7) Subscriber agrees that it shall make no movement or modification to the equipment settled place without prior written consent of AWN. If Subscriber violates this Section, Subscriber shall indemnify AWN for all damages.

(8) In case that Subscriber applies for both Fixed Broadband Service and Fixed Line Service, the termination of Fixed Broadband Service shall be automatically affected termination of Fixed Line Service.

### **21.2 Fixed Line Service**

(1) Subscriber agrees to provide and maintain the Fixed Line telephone and terminal equipment which use for connection with AWN's Fixed Line Service

(2) Subscriber acknowledges and agrees that using Fixed Line Service, AWN shall invest to provide and install the equipment for Subscriber. Consequently, upon termination of Fixed Line Service for any reason, Subscriber agrees to return the equipment in complete and good working condition within 15 days from the termination date of the service.

(3) AWN reserves the right to use Fixed Line Service only for Subscriber who applies to use Fixed Broadband Service and AWN limits the right to use Fixed Line Service for 1 user per 1 service number of Fixed Broadband Service.

(4) Service Charge and installation fee are excluded Value Added Tax.

(5) Subscriber can use International Direct Dialing Service through 003, 005, 00500 which Service Charge rate shall be specified by AWN and Subscriber can use any special numbers which Service Charge rate shall be specified by operator of such special numbers.

(6) In case that Subscriber applies for both Fixed Broadband Service and Fixed Line Service, the termination of Fixed Broadband Service shall be automatically affected termination of Fixed Line Service.

### **21.3 Subscription Broadcasting Service**

(1) Subscription Broadcasting Service means the type of broadcasting service which Subscriber desires to use the service according to the conditions stipulated by AWN and AWN does not desire for providing the service for general purpose. However, Subscriber can use the service for standard channel, On Demand channel other than standard channel, Video-on-demand Service, Application Service and other services through AIS Playbox and related equipment of AWN.

(2) Subscriber has the right to use any Application Service provided by AWN on AIS Playbox and may install additional Application Service later, however AWN shall not be responsible for any damage occurred from the installation of illegal Application Service on Playbox.

(3) In the event that there is the interruption of using AIS Playbox due to modification, destruction, damage from disaster, irregularity of electricity or improper using or violation of condition of use which cause the damage with AIS Playbox and it is necessity to change the new box, Subscriber shall pay the activation fee for the new box due to such damage.

(4) AWN reserves the right to use Subscription Broadcasting Service only within residence or installation premise of Subscriber. If there is the use of service or broadcasting any part of service in the public, Subscriber shall be responsible for all damage occurred from such broadcasting.